

Annual Recertification Cover Page for The Carlton

This housing is offered without regard to race, color, religion, sex, gender identity and expression, family status, national origin, marital status, ancestry, age, sexual orientation, disability, source of income, genetic information, arbitrary characteristics, or any other basis prohibited by law.

1. The Carlton has Fully Accessible Units for People with Mobility Disabilities and People with Hearing/Vision Disabilities. The Carlton also has units with some accessible features, such as no steps. If you would like to request one of these units, please complete question number 2 of the affordable application provided. For more information about the accessible features of these units, please contact:

Property Management Name: Pending

Title: Property Manager

Phone Number: 213-225-2732 TTY (if available): 711

Email: thecarlton@abodecommunities.org

- 2. Reasonable Accommodations and Modifications will be provided upon request. A person with a disability may ask for:
 - a. A change in rules (reasonable accommodation)
 - b. A physical change to their apartment or shared areas in the building (reasonable modification)
 - c. An accessible apartment
 - d. Aids and services to help you communicate with us

If you or anyone in your household has a disability and needs any of these things to live in **The Carlton** and use our services, then contact the Property Management staff listed above to complete a form called "Request Form for Reasonable Accommodations and Modifications".





Rental Application Cover Page for The Carlton

This housing is offered without regard to race, color, religion, sex, gender identity and expression, family status, national origin, marital status, ancestry, age, sexual orientation, disability, source of income, genetic information, arbitrary characteristics, or any other basis prohibited by law.

The Carlton has Fully Accessible Units for People with Mobility Disabilities and People with Hearing/Vision
Disabilities. The Carlton also has units with some accessible features, such as no steps. If you would like
to request one of these units, please complete question number 2 of the affordable application
provided. For more information about the accessible features of these units, please contact:

Property Management Name: Pending

Title: Property Manager

Phone Number: 213-225-2732 TTY (if available): 711

Email: thecarlton@abodecommunities.org

- 2. Reasonable Accommodations and Modifications will be provided upon request. A person with a disability may ask for:
 - a. A change in rules (reasonable accommodation)
 - b. A physical change to their apartment or shared areas in the building (reasonable modification)
 - c. An accessible apartment
 - d. Aids and services to help you communicate with us

If you or anyone in your household has a disability and needs any of these things to live in **The Carlton** and use our services, then contact the Property Management staff listed above to complete a form called "Request Form for Reasonable Accommodations and Modifications".









Property:	The	e Carlton			\	Rental Applic	ation
Dear Applicant:							
This housing is off familial status, nat ancestry, age, sex similar vouchers), currently or subsec	onal origin, citi ual orientation, genetic informa	zenship stati disability, so ation, military	us, immigr ource of in	cant status, p	orimary langu ding receipt o	age, marital s f Section 8 ar	tatus, nd other
reasonable structu to have equal acce because of that dis	A person with a disability may request a reasonable accommodation (a reasonable change in policies), a reasonable structural modification, an accessible unit or the provision of auxiliary aids and services, in order to have equal access to a housing program. If you or anyone in your household has a disability, and because of that disability requires a specific accommodation, modification or auxiliary aids or services to fully use our housing services, please contact our staff for a reasonable accommodation form.						
The rental agent w	•	•					n is required:
Instructions: Pleasign the application	•			•			pers must
General Informati	on			□ 0	□ 1	□ 2	
1. What size apart	ment are you a	pplying for:	Senior: Family:	Bedroom ☐ 1 Bedroom	Bedroom □ 2 Bedroom	Bedroom □ 3 Bedroom	☐ 4 Bedroom
2. Is the head of he for people who need							
□ Yes	□ No	Check a	ll applicab	le:N	lobility	Hearing	/Visual
If you answered Yl applying for?	ES above, wha		•	□ 1 BR	□ 2 BR	□ 3 BR	□ 4 BR
3. We are required atappropriate blank							
☐ African America		acific Island					hite/Caucasian
4. How did you he	ear about our p	project? (Ne	wspaper	, Internet, P	ersonal Refe	rence etc)	

Household Information

List ALL household members that are applying to live in the apartment (be sure to include your own name).

2.	Why do	yo!	u want to vacate your c	urrent residence?			
1.	What is	s you	ur current monthly rent	? \$/Mon	ith		
Curre	nt Resi	den	ce				
			Explanation:				
		4.	Are there any absentiately with you? (For example)				s would live
		3.	Do you have full cus Explanation:				
		2.	Is there anyone livin Name & Relationship			living with you at this	
YES □	<u>NO</u> □	1.	Do you expect any a Name & Relationship: Explanation:			hin the next 12 month	
Daytir	ne Phor	ne: _		Evening Ph	none:		
							
Curre	nt addre	ss					
	First,	Mido	dle Initial, Last	e Initial, Last Head of Household Gender Number Birth			
			Name	Relationship to	_	Social Security	Date of

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3.	What i	s the	size of your current residence	? # Of Bedrooms		-		
Renta	l Histo	ry						
<u>YES</u>	<u>NO</u>							
		1.	Have you or anyone else na Explanation:					
		2.	including an apartment, hor	eve you or anyone in your household been evicted from a rental unit of any type cluding an apartment, home, or trailer? planation:				
		3.	Have you or anyone in your Explanation:		-	-		je?
		4.	Have you or anyone in your Explanation:					
		5.	Have you or anyone in your Abode Communities in the I Explanation:	ast 5 years?	·	•	•	
		6.	Have you or anyone in your Explanation:					
Housi	ng Ref	eren	ces					
List th	e past l	FIVE	years of housing references. (If additional space is req	uired, atta	ch ad	ditional p	ages.)
	<u>La</u>	ndlo	rd's Name/Address	Your Address	Own/I	<u>Rent</u>		<u>Dates</u>
Name	: <u>_</u>				Own		From:	
Addre	ss:				- Rent		To:	
Phone	-: <u>(</u>)		_			
Name Addre					Own Rent		From: To:	
Phone	e: <u>(</u>							
Name	:				Own		From:	

Address:		····		Rent To:
Phone:	(`		
Criminal	Backg	round		
<u>YES</u>	<u>NO</u>			
		manufacture or dis	e in your household ever been o tribution of a controlled substar	nce?
		persons or propert	e in your household ever been or cy? If yes, provide date (s) of eac	h conviction.
		subjects you or the in any state sex of	e in your household been convi e household members to a lifeting fender registry?	ne registration requirement
Vehicle I	nforma	tion		
		Tag/License Plate	<u>State Issued</u>	Make/Model/Year
Vehicle#	! 1:			
Vehicle#	<u>'</u> 2:			
Head of I	Househo	old Name:		
Income I	nforma	tion		
			r (unless legally emancipated). Hented for all household members inc	
	PLEAS	SE PROVIDE THE TOTAL	Household's ANNUAL INCOME	: \$
Answe	er the qu	uestions in this section to p	provide the source(s) of all househo	old income you listed above.
		Include all incon	ne anticipated for the next 12 mo	onths.
Do YC	OU or AN	NYONE in your household	receive OR expect to receive incor	ne from any of the following:
YES N	<u>10</u>			
		Employment wages or sa yments received in cash.)	llaries? (Include overtime, tips, bo	nuses, commissions, and
		Household Member	Name of Company	<u>Amount</u>

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		2. Self-employment? (Include over in cash.)	rtime, tips, bonuses, commissior	ns, and payments received
		Household Member	Type of Business	<u>Amount</u>
		3. Regular pay as a member of th	e Armed Forces?	
		Household Member	Base Name & Branch	<u>Amount</u>
		4. Unemployment benefits or wo	ker's compensation?	
		Household Member	Administrative Office	<u>Amount</u>
		5. Public Assistance, General Re (AFDC)?	lief or Aid to Families with Dep	pendent Children
		Household Member	Administrative Office	<u>Amount</u>
П		6. (a) Child Support or Alimony?		
		(We must count Court-ordered support all taken to remedy. We must also coufrom payer.)		<u> </u>
		Household Member	<u>Payor</u>	<u>Amount</u>
		(b) How is the support received?	(Check all that apply)	
		☐ Child Support Enforcement		
		☐ Court of Law	Name of Court:	
		☐ Directly from Individual	Name of Persona:	
		□ Other	Explain:	
☐ If yes, o court pa		(c) If money is not actually receive Explanation:	ed, are you taking legal actior	n to remedy?
YES	<u>NO</u>			
		7. Social Security, SSI, or any oth		_
		<u>Household Member</u>	SSA Office	<u>Amount</u>

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	Household Member	Source of Benefit	<u>Amount</u>
	9. Regular payments from a sev	verance package?	
	Household Member	Source of Benefit	<u>Amount</u>
	10. Regular payments from any	type of settlement? (For example)	ole, insurance settlements.)
	<u>Household Member</u>	Source of Benefit	<u>Amount</u>
	11. Regular cash gifts or payme (This includes anyone suppler	ents from anyone outside of the menting your income or paying an	
	Household Member	Source of Benefit	<u>Amount</u>
	12. Educational grants, scholar Household Member	ships, or other student benefits School Name or Administrative office	s? <u>Amount</u>
	13. Regular payments from lotton Household Member	ery winnings or inheritances? Source of Benefit	<u>Amount</u>
	14. Regular payments from ren	tal property or other types of re	eal estate transactions? Amount
	15. Any other income sources of Household Member	or types not listed? Source of Benefit	<u>Amount</u>
	16. Do you or any other househ	nold members expect any chan	ges to your income in the

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Asset	Infor	mation:		
		assets Held and the income de D MEMBERS INCLUDING MINO	rived from the asset. INCLUDE A	ALL ASSETS HELD BY ALL
		Do YOU or AN	YONE in your household hold:	
YES	<u>NO</u>			
		1. Checking or savings accou		
		Household Member	Name of Bank & Type of Account	<u>Amount</u>
П		2. CDs, money market accoun	te or troscury hills?	
		· · · · · · · · · · · · · · · · · · ·	Name of Bank & Type of	A
		Household Member	Account	<u>Amount</u>
		3. Stocks, bonds, or securities		
		Household Member	Name of Bank & Type of Account	<u>Amount</u>
Head	of Hou	usehold Name:		
<u>YES</u>	<u>NO</u>			
		4. Trust funds?		
		Household Member	Name of Bank & Type of Account	<u>Amount</u>
		5. Pensions, IRAs, Keogh, or o	other retirement accounts?	
		Household Member	Name of Bank & Type of Account	<u>Amount</u>

Explanation:

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		6. Cash on hand over \$500?	0 (5 5)	
		<u>Household Member</u>	Source of Benefit	<u>Amount</u>
		holdings?	land contracts/contract for deed	
		(This includes your personal residual property including of	idence, mobile home, vacant land, ut of the country)	farms, vacation homes or
		Household Member	Property Address	<u>Amount</u>
		8. Personal property held as a	n investment?	
		(This includes paintings, coin or	stamp collections, artwork, collecto your personal belongings such as y	
		Household Member	Name of Bank & Type of Account	<u>Amount</u>
		9. A safe deposit box?		
		Household Member	Name of Bank & Type of Account	<u>Amount</u>
		LESS than fair market value w	d members disposed of or given ithin the past 2 years?Amount:	
Applic	ant S	tatus		
YES	NO			
		Household Member	T household members claiming	· · · · · · · · · · · · · · · · · · ·
			ehold members (INCLUDING MIN	
		Household member(s):		

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		3. Are there any household melearning?	embers that are currently enrolled	d in an institute of higher
		If answered yes above, please Part-time Student	check one of the following:	Full-time Student
		Name of Attendant:	sehold member require a live-in c	
		Name of agency:	eiving Section 8 rental assistance	
		assistance in the next 12 mon	ible or are you applying to receivenths?	
		Name of Agency:		
J.S.	Citizens	snip (SECTION 8 ONLY - NOT F	OR USE ON TAX CREDIT PROPE	KIIES)
The sand National Show Note	state of work Openals of the proof of the state of the st	portunity Reconciliation Act of 19 he United States or qualified alien f citizenship or a qualified alien sta	NFORMATION BELOW hich implements the provisions of the second of the sec	ovides that only citizens or its. You may be required to partment community.
1. 7	Total Nu	mber of Family Members:		
		of U.S. Citizens:		
3. 1	Number	of Legal (Qualified) Residents:		
4. 1	Number	of Members without Legal Status:		
Cred	it Inforr	nation		
Mana appli	agement cants as	will perform a credit and eviction part of the applicant screening	E CREDIT REPORT AND CRIMINA h history and may perform a crimina criteria. Your application will not hin a credit report on each adult hou	al background check of all be considered unless you
Sign	ature)		(Signature)	(Signature)
'Siar	ature)	· · · · · · · · · · · · · · · · · · ·	(Signature)	 (Signature)

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Signature Clause

I understand that management is relying on this information to prove my household's eligibility for the Housing Credit Program. I certify that all information and answers to the above questions are true and complete to the best of my knowledge. I consent to release the necessary information to determine my eligibility. I understand that providing false information or making false statements may be grounds for denial of my application. I also understand that such action may result in criminal penalties.

I authorize my consent to have management verify the information contained in this application for purposes of proving my eligibility for occupancy. I will provide all necessary information including source names, addresses, phone numbers, and account numbers where applicable and any other information required for expediting this process. I understand that my occupancy is contingent on meeting management's applicant screening criteria and the Housing Credit Program requirements.

	All ADULT hous	sehold members <u>must</u> sign	below:
Signature	Date	 Signature	 Date
Signature	 Date	Signature	 Date
Signature	 Date	Signature	 Date
NOTE: <u>Definition of an</u>	adult is 18 years of	age or older, unless lega	lly emancipated.
The Carlton or access, or treatment of		iminate on the basis of har federally assisted program	ndicapped status in the admission s and activities.
Office Use Only:			
Application Received by	•		Date/Time Stamp

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RENTAL APPLICATION DISCLOSURES REGARDING CREDIT AND INVESTIGATIVE CONSUMER REPORTS

You have certain rights under federal, state, and local laws with respect to your consumer report. In evaluating your application, a consumer reporting agency listed below may provide us with information.

Credit Bureaus:

- Experian (TRW), Attn: NCAC, P.O. Box 2002, Allen, TX 75013 (888) 397-3742
- TransUnion, Consumer Disclosure Center, P.O. Box 1000, Chester, PA 19016 (800) 888-4213
- Equifax (CBI), P.O. Box 740241, Atlanta, GA 30374 (800) 685-1111

Additionally, you have a right to (1) inspect and receive one free copy of such report by contacting the consumer reporting agencies listed above; (2) obtain a free copy of the report from each national consumer reporting agency annually, and/or a report from www.annualcreditreport.com; and (3) dispute any inaccurate information in the report with the consumer reporting agency.

Moreover, an investigative consumer report may be obtained regarding your character, general reputation, personal characteristics and/or mode of living. Such information may include unlawful detainer (eviction) reports, bad check searches, criminal background searches, social security number verification, fraud warnings, previous tenant history and employment history. While we may obtain criminal history checks on potential residents, we are under no duty to do so, and we do not warrant or guarantee the personal safety of any resident, occupant, guest or other person in the Community. We certify that we are obtaining the report and will only use it for the permissible purpose of evaluating your rental application and for no other purpose.

The following investigative consumer reporting agency is used to prepare our investigative consumer reports:

On-Site c/o Real Page
 2201 Lakeside Boulevard
 Richardson, TX 95082
 (877) 222-0384
 www.on-site.com/renter-relations

Please check the following if you would like to receive a copy of the investigative consumer report obtained.

☐ I request a copy of the rental report obtained. Reports will be provided within 3 days of receipt thereof
It can be sent to me at the following address:



Additionally, under California Civil Code § 1786.22 (part of the Investigative Consumer Reporting Agencies Act), if you wish to dispute the accuracy or completeness of any item in the consumer report, you may contact the investigative consumer reporting agency above and request an investigation. You have the right, upon written request made within a reasonable time after receipt of this notice, to request whether a consumer report has been conducted about you, disclosure of the nature and scope of any investigative report, and to request a copy of your report.

You may also view the file maintained on you by the above reporting agency during normal business hours. You can receive a copy of your file by providing proper identification and paying related copy costs. You may also receive a summary of the file by telephone. The agency is required to have employees available to explain your file to you and they must explain any coded information in your file. You can bring someone with you to view the file, so long as they have identification.

Under California Civil Code §1786.22, an investigative consumer reporting agency shall supply files and information required under Section 1786.10 during normal business hours and on reasonable notice.

An investigative consumer reporting agency ("Agency") shall make available files maintained on a consumer for the consumer's visual inspection as follows:

- (1) *In Person:* if he/she/they appear in person and furnish proper identification. A copy of the individual's file shall also be available to the consumer for a fee not to exceed the actual costs of duplication services provided;
- (2) **By Certified Mail:** if he/she/they makes a written request, with proper identification, for copies to be sent to a specified addressee. Investigative consumer reporting agencies complying with requests for certified mailings under this section shall not be liable for disclosures to third parties caused by mishandling of mail after such mailings leave the investigative consumer reporting agencies;
- (3) **By Telephone:** A summary of all information contained in files on a consumer and required to be provided by Section 1786.10 shall be provided by telephone, if the consumer has made a written request, with proper identification for telephonic disclosure, and the toll charge, if any, for the telephone call is prepaid by or charged directly to the consumer.

"Proper identification" shall mean any information generally deemed sufficient to identify a person and includes documents such as a valid driver's license, social security account number, military identification card, and credit cards. Only if you cannot reasonably identify yourself with such information may an Agency require additional information concerning your employment and personal or family history in order to verify your identity.

The Agency shall provide trained personnel to explain to you any information furnished to you pursuant to Section 1786.10.



The agency shall provide a written explanation of any coded information contained in your file. This written explanation shall be distributed whenever a file is provided to you for visual inspection.

One other person of your choice may accompany you when your come to inspect your file. The person must furnish reasonable identification. The Agency may require you to furnish a written statement granting permission to the Agency to discuss your file in your companion's presence.

I hereby acknowledge that I have been provided, read and understand my rights under California Civil Code §1786.22.

Applicant Signature

Date

I hereby authorize and consent for the property owner (either directly or through its designated agents and its employees) to investigate my employment, financial, credit, criminal, litigation, and rental history and to obtain reports that may include credit reports, investigative consumer reports, criminal record information, unlawful detainer (eviction) reports, bad check searches, social security number verification, and previous tenant and employment history. Additionally, I hereby authorize and consent for the property owner (either directly or through its designated agents and its employees) to request and disclose information to previous or subsequent (actual and prospective) landlords and property management companies. I agree to provide additional information upon request.

Applicant Signature

Date



SUMMARY OF RIGHTS UNDER THE FAIR CREDIT REPORTING ACT

In addition to the rights you have under California Law, under the Fair Credit Reporting Act, you have a right to request disclosure of the nature and scope of the investigation. You must be told if information in your file has been used against you. You have a right to know what is in your file, and this disclosure may be free. You have the right to ask for your credit score (there may be a fee for this service). You have the right to dispute incomplete or inaccurate information. Consumer reporting agencies must contain correct inaccurate, incomplete, or unverifiable information.

By signing this application, you acknowledge that you have been provided a Summary of Rights under the Fair Credit Reporting Act which includes the following: (1) your right to be told if information has been used against you including the name, address, and phone number of the agency that provided the information; (2) your right to know what's in your file. You may request and obtain all of the information about you in the files of a consumer reporting agency. In many cases, the disclosure will be free. You are entitled to a free file disclosure if (a) a person has taken adverse action against you because of information in your credit report; (b) you are the victim of identity theft and place a fraud alert in your file; (c) your file contains inaccurate information as a result of fraud; (d) you are on public assistance; and (e) you are unemployed by expect to apply for employment within sixty (60) days. Additionally, all consumers are entitled to one free disclosure every twelve (12) months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See www.consumerfinance.gov/learnmore for additional information; (3) your right to request a credit score; (4) your right to dispute incomplete or inaccurate information. If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See consumerfinance.gov/learnmore for an explanation of dispute procedures; (5) consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information, usually within thirty (30) days; (6) consumer reporting agencies may not report outdated negative information, in most cases the agency may not report negative information that is more than seven (7) years old, or bankruptcies that are more than ten (10) years old; (7) access to your file is limited. A consumer reporting agency may provide information about you only to people with a valid need; (8) your right to consent for reports to be provided to employers. A consumer reporting agency may not give out information about you to your employer, or a potential employer without your written consent given to the employer; (9) you may limit "prescreened" offers of credit and insurance you get based on information in your credit report. You may opt out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).



The following FCRA right applies with respect to nationwide consumer reporting agencies: (1) you have a right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency

from releasing information in your credit report without your express authorization. Alternatively, you have the right to place an initial or extended fraud alert on your credit file at no cost. An initial fraud alert is a one (1) year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven (7) years. If a consumer reporting agency, or a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court. Identity theft victims and active-duty military personnel have additional rights, for more information visit www.consumerfinance.gov/learnmore.

States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General.



Option 1:

SB 267 Disclosure

Section 12955 of the California Government Code allows applicants for rental housing who receive a government rent subsidy, including a Section 8 Housing Choice Voucher, the option to provide alternative verifiable evidence of their ability to pay the rent each month in lieu of allowing a landlord to use the applicant's credit history.

[] I do not receive govern	nent rent subsidy, including the Section 8 Housing Choice Voucher
	overnment rent subsidy which will cover a portion of your rent each the following screening options:
part of the application pro Read and initial be Applicant authorizes the L detainer (eviction) reports warnings, previous tenant	
Applicant's Initials:	-
the rent requested by Land government benefit payme ability to pay the rent each Read and initial be Applicant authorizes the L include unlawful detainer previous tenant history an tenancy information to pre-	
Applicant's Initials:	
Applicant Signature	Date
Management Signature	 Date





NOTICE OF RIGHT TO REASONABLE ACCOMMODATIONS AND AUXILIARY AIDS PURSUANT TO EFFECTIVE COMMUNICATION POLICY AT

WHAT ACCOMMODATIONS AND AUXILIARY AIDS CAN I ASK FOR?

You or anyone in your household can ask for:

- an accommodation if you have a disability and need a change or exception to our standard rules, eligibility criteria, policies, or practices, so that you are able to use and enjoy a unit in our property, public and common use areas, or participate in, or benefit from, a program, service or activity;
- accessibility alterations (physical changes) to your unit or a common area;
- auxiliary aids and services necessary to ensure effective communication between us. This can include providing information in alternative formats such as Braille, American Sign Language (ASL) interpreters, or large print documents.

We will pay all reasonable costs for reasonable accommodations and auxiliary aids necessary to ensure effective communication between us.

WHO WILL BE ABLE TO SEE INFORMATION ABOUT MY REQUEST?

All information you provide is confidential. Information about your request will only be shared with people who need to decide on or carry out the

EQUAL HOUSING OPPORTUNITY

APPENDIX 2



request, or if required by law.

WHAT ARE REASONABLE ACCOMMODATIONS?

Reasonable accommodations are changes, modifications, exceptions, alterations, or adaptations in our rules, policies, practices, programs, services, activities, or facilities that may be necessary to (1) provide an Individual with a Disability an equal opportunity to use and enjoy a dwelling, including public and common use areas of a development; (2) participate in, or benefit from, a program (housing or non-housing), service or activity; or (3) avoid discrimination against an Individual with a Disability. A reasonable accommodation includes any physical or structural change to a unit or a public or common use area.

Examples are:

- 1. allowing an assistance animal in a "no-pets" building;
- 2. allowing payment of rent on a date other than the first of the month if necessary due to the date the tenant receives disability income;
- 3. granting a reserved parking space closer to the individual's unit;
- providing additional accessible or assigned parking where required accessible parking is not sufficient to meet the needs of tenants and applicants;
- accepting references from professional caregivers and others when landlord references are not available for an individual moving from a nursing home or other places that serve Individuals with Disabilities;
- 6. installing a wheelchair ramp;

EQUAL HOUSING OPPORTUNITY

APPENDIX 2



- 7. installing grab bars in the shower or bathroom;
- 8. installing a roll-in shower;
- 9. installing visual alerting systems and flashing lights for individuals who are deaf or hard of hearing;
- 10. adjusting counter heights for individuals who use wheelchairs;
- 11. transferring a tenant in a non-elevator building who has difficulties walking up or down stairs to a ground floor unit with no or very few stairs; and
- 12. requesting that notify another individual in addition to the tenant or applicant when any concerns arise. See Appendix 8, Supplemental and Optional Contact Information for Applicants.

WHAT ARE AUXILIARY AIDS?

Auxiliary Aids are aids, services, or devices that enable individuals with vision, hearing, manual, or speech impairments to have an equal opportunity to participate in, or enjoy the benefits of, programs, services, or activities, including housing and other programs, services, and activities.

Examples are:

- giving you documents in large print, Braille, on cassettes or CDs, or electronically, or reading documents to you;
- 2. providing a sign language interpreter or using a video relay service;
- 3. providing note takers; real-time computer-aided transcription services; exchange of written notes;
- 4. providing audio description or audio recordings;



5. providing closed captioned video.

These are just examples. You can ask for other reasonable accommodations and auxiliary aids you need because of your disability.

WHEN CAN I ASK FOR A REASONABLE ACCOMMODATION OR AUXILIARY AID?

You can ask at any time. This includes when you apply to rent, while you live here, and even when you are moving out. You may designate a third person or agent who may act or speak for you regarding your request.

HOW DO I ASK FOR REASONABLE ACCOMMODATIONS OR AUXILIARY AIDS?

You can ask a Property Manager or fill out a Request Form (See Appendix 3, Optional Request Form for Reasonable Accommodations and/or for Auxiliary Aids Pursuant to Effective Communication Policy). We can help you fill out the form. Ask us if you need to communicate with us in a particular way due to your disability.

WHAT KIND OF INFORMATION DO I NEED TO GIVE YOU?

You need to tell us what you need and how it is related to your disability.

WHAT HAPPENS AFTER I ASK?

We will respond to you as quickly as possible.

We may ask you for more information.





Your need for reasonable accommodations or auxiliary aids may be obvious or already known. For example, if you use a wheelchair it may be obvious you need accessible parking. If your need for the accommodation or auxiliary aid is obvious or already known, we will not ask for any additional information. If the need is not obvious, we may ask you to provide more information, which may include information from someone else who knows about your disability needs. We will only seek limited information that is necessary to understand the disability-related need for your accommodation or auxiliary aid. We do not need to receive full medical records or to know unrelated information about the nature or severity of any disabilities. Any information we do receive will be kept confidential.

If we ask you for information from someone else, we will provide you with Appendix 4, Additional Information for Request for Reasonable Accommodations.

You can choose how to get the additional information:

1. You can sign Part 2 of Appendix 4 and return it to the office. We will then send the form to the person you listed and ask them to fill it out and return it to us.

OR:

2. You can sign Part 2 of Appendix 4 and give it to the person you want to fill out the rest of the form. You can return it to us when it is complete. When Appendix 4 is returned, we will tell you if we need more information.





We may need to talk with you more. Again, ask us if you need to communicate with us in a particular way due to your disability.

We will let you know our final decision in writing. If we deny your request, you can ask for a meeting to discuss it. Your position on the waiting list(s) or your tenancy will not be affected because you make a request.

HOW LONG WILL IT TAKE TO GET AN ANSWER?

Usually, we will respond within five (5) business days of getting the request. If it is urgent, we will try to respond sooner. If additional information is needed, or if we need to meet or talk with you about options, we will give you an answer as soon as we can, but no later than within thirty (30) days.

For questions or help with your request, please contact: (Owner/Property Manager to complete)

Property Management Staff Name
Title:
Address:
Phone Number:

TTY/TDD Number:

Email (if available):

See Tenant Handbook Section 3.15 for more information.





SUPPLEMENTAL AND OPTIONAL CONTACT INFORMATION FOR APPLICANTS

Property Name:

THIS FORM IS TO BE PROVIDED TO EACH APPLICANT FOR HOUSING

Instructions: Optional Contact Person or Organization:

You have the right by law to include as part of your application for housing, the name, address, telephone number, and other relevant information of a family member, friend, or social, health, advocacy, or other organization. This contact information is for the purpose of identifying a person or organization that may be able to help in resolving any issues that may arise during your tenancy or to assist in providing any special care or services you may require. You may update, remove, or change the information you provide on this form at any time. You are not required to provide this contact information, but if you choose to do so, please include the relevant information on this form.

Applicant Name:

Mailing Address:

Phone Number:

TTY/TDD or VP Number:

Cell Phone Number:

Email Address (if applicable):





Name of Additional Contact Person or Organization:

Address	S:	
Phone Number:		
TTY/TDD or VP Number:		
Cell Phone Number:		
Email Address (if applicable):		
Relationship to Applicant:		
Reasons that you approve us to contact the Additional Contact Person or Organization: (Check all that apply)		
	Unable to contact you	
	Proposed termination of rental assistance	
	Proposed eviction	
	Late rent payment	
	Help with Recertification Change	
	Change in lease terms	
	Change in policies or procedures	
	Other (please specify):	

Commitment of Owner

If you are approved for housing, this information will be kept as part of your tenant file. If issues arise during your tenancy or if you require any services





or special care, we may contact the person or organization you listed to assist in resolving the issues or in providing any services or special care to you.

Confidentiality Statement

The information on this form is confidential and will not be disclosed to anyone except as permitted by you, the applicant, or applicable law.

Legal Notification

Section 644 of the Housing and Community Development Act of 1992 (Public Law 102-550, approved October 28, 1992) requires each applicant for federally assisted housing to be offered the option of providing information regarding an additional contact person or organization. By accepting the applicant's application, the housing provider agrees to comply with the non-discrimination and equal opportunity requirements of 24 CFR section 5.105, including the prohibitions on discrimination in admission to or participation in federally assisted housing programs on the basis of race, color, religion, national origin, sex, disability, and familial status under the Fair Housing Act, and the prohibition on age discrimination under the Age Discrimination Act of 1975.

Option Not to Provide a Supplemental Contact Person:		
	Check this box if you choose not to provide the contact information.	
Signatur	e of Applicant:	
Date:		
Signature	e:	
See Tenant Handbook Section 3.18 for More Information		